

Release Notes

SPRYNET

last updated August 1, 1996

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1. Installing SPRYNET

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1. Start Windows and insert Disk 1 into the appropriate drive.
2. If using Windows 95 or NT 4.0, click the Start button, then click Run.
If using Windows 3.x or NT 3.5x, go to the Program Manager, click File, then click Run.
3. Type the path to the setup program (for example, "a:\setup" for a floppy diskette; or "d:\setup" for a CD-ROM, assuming your CD-ROM is the "d:" drive), and click OK.
4. Follow the instructions on the screen to configure SPRYNET and setup an Internet account.

2. Applications in this release

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The following components are included in this SPRYNET package:

- SPRYNET Internet Explorer 2.0 (16-bit version)
- SPRYNET Mail
- SPRYNET Dialer
- SPRYNET Access Phonebook
- SPRYNET Account Setup
- SPRYNET Help

3. New features in this release

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SPRY Internet Explorer 2.0 (16-bit)

- * The latest version of SPRYNET's 16-bit browser.

SPRY Mail

- * Supports MIME-format for attaching and receiving binary files, like word processing and graphics files.
- * Includes a spell checker that uses the dictionaries from Microsoft Word or Microsoft Office.
- * Return receipt feature allows you to receive an acknowledgement that your mail message has been received.
- * Can automatically save copies of messages you've sent.
- * Several methods of message notification are available.

SPRY Dialer

- * Now includes support for multiple dialer profiles, allowing you to store several different

SPRYNET Dialer configurations.

4. Special note for existing "Mosaic In A Box" customers

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If you are an existing "Mosaic In A Box" customer, and are using this software to upgrade your installation to add e-mail capability, we have a simpler alternative for you. Point your browser to:

<http://www.sprynet.com/about/addmail1.html>

to view instructions regarding, and to download, our ADDMAIL.EXE program. Once you have run ADDMAIL, the SPRYNET Mail client will be installed to your system, and your existing account with SPRYNET will be upgraded to use an e-mail name of your choosing.

If you choose to proceed with the Setup on this disk, it will be necessary to create a new account which will have both login and e-mail capability, and thus, you will now have 2 accounts with SPRYNET. Only by using the ADDMAIL program can you add an e-mail name to your existing Web-only account, and avoid creating the additional account.

5. Installation & application notes

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Setup

If you have problems running the Setup program, first try relaunching the Setup program. If this still doesn't resolve your problem, then restart Windows and try again.

You will not be able to install SPRYNET over a network. You will have to perform individual installations at each workstation.

Registration

If you are installing and registering during peak hours, you may see the message:

"Error #451: Mail Server is Busy."

Click OK and retry. It may take several attempts before you can successfully register, depending upon the volume of traffic.

If you are installing on Windows NT and select the LAN transport option, your software will not be registered, but it will function properly. Should you need to contact Technical Support at some time, you can register your software then.

You will also not be able to create an Instant Internet Access account with SPRYNET if you are installing on Windows NT using the LAN transport. In order to create an Instant Access account, you will need to install and select the PPP transport option.

SPRY Mail

Long file names are not supported in SPRY Mail. You will need to use the standard DOS format of 8 or fewer characters, followed by a period, and a 3 letter extension (for example: **filename.ext**).

SPRY Mail will regularly synchronize your mail folders. Depending on the size of your folders and the number of mail messages you have, this may take some time to complete; please be patient and allow the folder synchronization to complete.

SPRY Mail, when receiving messages with attachments, will attempt to display the attachments as icons in the Mail attachment window. Depending on the mailer the message was sent from, some attachments may not be displayed as icons, but will display as "garbage" text in the body of the message. You can read these attachments by saving the messages to files and using the appropriate utility program to decode them.

SPRYNET.HLP

If you're running Windows NT 3.1 or 3.50, the SPRYNET Help icon displayed in the Program Manager will not work. You can open the .HLP files for each SPRY application from the application or by clicking the help file names in the File Manager. The Help file runs properly from Windows NT 3.51, Windows 3.x, and Windows 95.

6. Contacting SPRYNET technical support

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You can reach SPRYNET's technical support in a variety of ways!

You can call us at:

206-957-8998

You can fax your questions to:

206-957-8754

If you prefer to send e-mail, you can send questions to:

service@sprynet.com

Once you are online, you can access our SOS site for everything you need to know about SPRYNET, the Internet, or the World Wide Web. Our SOS site is located at:

<http://www.sprynet.com/sos/index.html>

If you wish to chat with our technical support staff online (24 hours a day!), you can use any IRC program to reach us. If you don't already have one, please go to our SOS area listed above.

Once there, select "Quick Help", then select "Download a Chat Program", and download our Chat program. After you have installed the "SPRY Chat" software, you can find us on:

the server **chat.sprynet.com**

on port **6667**

in the channel **"#spryhelp"** (without quotes)